

PRIVACY POLICY



Privacy Policy

At Marluk Ltd, we are committed to safeguarding the privacy of our website visitors, customers, and stakeholders. This Privacy Policy outlines how we collect, use, disclose, and protect your personal information in accordance with applicable data protection laws.

Information We Collect:

1. **Personal Information:** We may collect personal information such as your name, address, phone number, email address, and company details when you interact with us through our website, contact forms, or directly in person.
2. **Transactional Information:** When you engage in transactions with us, we may collect transactional information such as products or services purchased, payment details, and shipping information.
3. **Website Usage Information:** We may collect information about your interactions with our website, including your IP address, browser type, operating system, and browsing behaviour through the use of cookies and similar technologies.

How We Use Your Information:

1. **To Provide Services:** We use your personal information to provide you with the products and services you request, including processing orders, managing shipments, and communicating with you about your transactions.
2. **To Improve Our Services:** We may use your information to analyze trends, monitor website usage, and improve the quality of our products and services.
3. **To Communicate with You:** We may use your contact information to send you important updates, newsletters, marketing materials, or respond to your inquiries.

Disclosure of Information:

1. Third-Party Service Providers: We may share your information with third-party service providers who assist us in providing our services, such as shipping carriers, payment processors, and IT service providers. These third parties are required to maintain the confidentiality of your information and are prohibited from using it for any other purpose.
2. Legal Compliance: We may disclose your information to comply with applicable laws, regulations, legal processes, or government requests.

Data Security:

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, disclosure, alteration, or destruction.

Your Rights:

You have the right to access, update, or delete your personal information. If you would like to exercise these rights or have any questions about our Privacy Policy, please contact us using the information provided below.

Contact Us:

Marluk Ltd
Company Number: 13179222
50 Chaucer Drive
Lincoln, England
LN2 4LS
Phone: +44 7510 678307
Email: marluk@marluk-transport.eu

Changes to this Policy:

We reserve the right to update this Privacy Policy at any time. Any changes will be posted on our website, so please review it periodically for updates.

By using our website or services, you consent to the terms of this Privacy Policy.